

DATA PROCESSING AGREEMENT (DPA) TEMPLATE

Standard Contractual Clauses for Sub-Processors (PIPs) under RA 10173

Version 1.4 • Effective 18 October 2026 • Registered in Parañaque City, Philippines

This Data Processing Agreement ("DPA") is entered into by and between Care Panda Inc. (as Personal Information Controller, "PIC") and the Service Provider (as Personal Information Processor, "PIP"). This DPA governs the processing of personal data in compliance with National Privacy Commission (NPC) Circular No. 16-01.

1. Processing Obligations and Instructions

- The PIP shall process personal data solely on documented, lawful instructions from Care Panda and for no other commercial or secondary purpose.
- The PIP shall implement rigorous physical, technical, and organizational security measures to protect data against unauthorized destruction, alteration, or disclosure.

2. Confidentiality and Sub-contracting

- All personnel authorized to process personal data must be bound by strict statutory or contractual confidentiality obligations.
- The PIP shall not engage any sub-processor without prior written authorization from Care Panda Inc.

3. Breach Notification and Audit Rights

- The PIP shall notify Care Panda's Data Protection Officer at hello@thecarepandaph.com within twenty-four (24) hours of discovering any confirmed or suspected personal data breach.
- The PIP shall make available to Care Panda all information necessary to demonstrate compliance and permit audits by Care Panda or accredited auditors.